

TERMS & CONDITIONS:

1. Many Thanks for Placing an Order for a Personalised Video Message, Recorded Live by The Real Santa Liverpool.
2. Each Video is Recorded Live by The Real Santa Liverpool and delivered to Customer by Email using as detailed on Booking Form, on **20TH DECEMBER** of payment being received. Once paid, Customer will receive a receipt. This confirms we have your Order.
3. The Real Santa Liverpool will endeavour to include as much information as possible in each video. However, The Real Santa Liverpool reserves the right to creative control in terms of the overall finished edit. This includes timings.
4. All Confirmed Bookings are final once payment has been received and video has been sent. The Real Santa Liverpool is unable to issue any refunds. However, if there is an issue that needs to be resolved, customer is asked to kindly email info@therealsantaliverpool.co.uk
5. The Real Santa and The Real Santa Logos are Registered Trademarks®
6. THE REAL SANTA LIVERPOOL T/A N2R PRODUCTIONS
7. **PRIVACY NOTICE:** THE REAL SANTA LIVERPOOL T/A N2R PRODUCTIONS will keep your personal information secure in accordance with current legislation, Data Protection Act and GDPR.
8. Information will only be used to complete Booking and Payment as detailed above.
9. By Proceeding with Booking and Payment all parties agree to Terms and Conditions above.

Updated Terms & Conditions as of 24th June 2024

